

New service offering

Sectra launches PACS-GuardSM premium service offering

Sectra announces the launch of its new PACS-GuardSM service for new and existing users of Sectra's PACS products. PACS-GuardSM provides real-time 24x7 monitoring of critical system performance and extends Sectra's ability to provide remote service and support.

The launch customer for this new service, MidState Medical Center in Meriden, CT, USA, recently implemented PACS-GuardSM as part of a five year service, support and PACS upgrade agreement. Sectra is offering direct PACS service and support agreements to customers who have purchased Sectra's products directly or through partners.

"PACS-GuardSM is an important element in providing timely and cost-effective service and support for our customers," noted Dr. John Goble, President of Sectra North America. "The break-fix model traditionally applied to the imaging modalities is not appropriate for mission-critical IT components. We are uniquely positioned to provide service and support to products designed and built by Sectra, whether sold by us or by others," Dr. Goble continued.

Dr. Gary Dee, MidState Medical Center's Chairman of Radiology, noted "We trust Sectra to provide enhanced service and support and know that they will continue to innovate to build superior PACS products. PACS-GuardSM gives us confidence that we'll be able to provide service of the highest quality to our patients and referring colleagues."

Sectra has recently signed a number of multi-year service and support agreements with customers throughout the US, including the Willis-Knighton Health System, in Shreveport, LA and Harrison Medical Center, in Bremerton, WA.

Sectra's new service offering will be showcased at the upcoming RSNA in Chicago, November 27 – December 1. Visit us in the South Building, Hall A, Booth 1356.

Sectra North America Inc.

2 Enterprise Drive, Suite 507
Shelton, Connecticut 06484, USA
Ph: +1 203 925 0899
info@sectra.com

Sectra AB (publ)

Teknikringen 20
SE-583 30 Linköping, SWEDEN
Tel: +46 (0)13 23 52 00
Fax: +46 (0)13 21 21 85
info@sectra.com
www.sectra.com
VAT reg. no. SE5560648304



For additional information, please contact:

Dr. Torbjörn Kronander, President Sectra Imtec AB, +46 13 23 52 27
Dr. John C. Goble, President Sectra North America, Inc., +1 203 543-0701
Dr. Jan-Olof Brüer, CEO and President Sectra AB, +46 13 23 52 09

SECTRA

About Sectra's medical operations

Sectra, the recipient of the 2004 Frost & Sullivan Medical Imaging Company of the Year Award, is one of today's major diagnostic imaging providers. More than 750 hospitals worldwide use Sectra's system performing over 35 million radiology examinations per year. Sectra's core business is delivering top-of-the-line, high-availability, robust enterprise diagnostic imaging for 24/7 operation.

Sectra's operations

Sectra, founded 1978, has its roots at the Linköping Institute of Technology in Sweden. Since the mid-1980s, Sectra has successfully conducted development and sales of cutting edge products in expansive niche segments. Today, Sectra operations include medical systems and secure communication systems.

Sectra has offices in ten countries and operates through partners all over the world. Sales for the fiscal year 2004/2005 totaled SEK 456 million. Since March 1999, Sectra's shares have been quoted on the O-list of the Stockholm Stock Exchange. For more information about Sectra, please visit www.sectra.com.

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Tel: +46 (0)13 23 52 00
Fax: +46 (0)13 21 21 85
info@sectra.com
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VAT reg. no. SE5560648304